



Our Ref. : 064-101-000-FP-006-001
Tel. No. : 3842 6416
Fax. No. : 2824 2176

27 February 2026

The Federation of Hong Kong Hotel Owners,
Unit B201, InterContinental Grand Stanford Hong Kong,
70 Mody Road, Tsim Sha Tsui,
Kowloon, Hong Kong
(Attn: Mr. Caspar TSUI)

Dear Sir,

Promoting the Use of Taxi Fleet Services

We are writing to seek your Federation's valuable support in encouraging member hotels to give priority to booking fleet taxis for their guests.

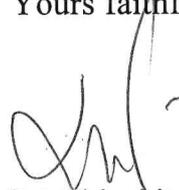
Five taxi fleets were officially issued with licence and started operation from July 2025 onwards with a view to offering quality taxi services to the public. Taxi fleets aim to provide high-end quality service with professional management and advanced technology. Key features of taxi fleet services include:

1. relatively new vehicles with various types (including premium taxis, six-passenger taxis and wheelchair-accessible taxis). Most of them can accommodate several pieces of large suitcases;
2. professional taxi drivers with mandatory pre-service and refresher training to uphold driving standards and service levels;
3. acceptance of electronic payment (including credit cards, WeChat Pay, Octopus cards etc.), in-vehicle safety devices and Wi-Fi (in certain vehicle models) inside fleet taxis to enhance passengers' experience and safety; and
4. provision of online hailing services and customer service hotlines for passengers to select preferred vehicle type and to rate drivers' services.

We strongly believe that taxi fleets' quality services will elevate the entire travelling experience of the hotel guests, and enhance Hong Kong's image as an international tourist city. In this regard, I should be most grateful if your Federation could encourage the member hotels to **preferentially use fleet taxis** for the hotel guests as far as possible. The contact details of the five taxi fleets can be found at Annex.

Should you have any enquiry, please do not hesitate to contact the undersigned at 3842 6416.

Yours faithfully,

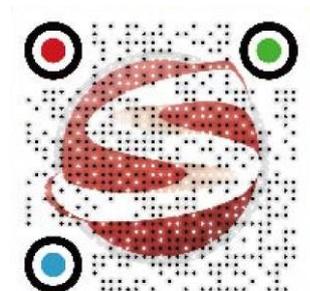
A handwritten signature in black ink, appearing to be 'LI Chiu-kit', written in a cursive style.

(LI Chiu-kit, Joe)
for Commissioner for Transport

Encl.

Contact Details of the Five Taxi Fleets

SynCab (Taxi Fleet Licence No. 001)



Contact Person : Miss Melody CHENG
Phone : 6228 7428
Email : melody.cheng@csh.hk

Big Boss Taxi (Taxi Fleet Licence No. 002)



Contact Person : Mr. Alex CHIU
Phone : 6123 2882
Email : info@bigbosstaxi.hk / salesops@bigbosstaxi.hk

Amigo (Taxi Fleet Licence No. 003)



Contact Person : Mr. Jeff YEUNG
Phone : 6281 7778
Email : jefyeung@yahoo.com

Big Bee (Taxi Fleet Licence No. 004)



Contact Person : Mr. Edward NG
Phone : 9659 5665 / 5121 8888
Email : bigbeetaxifleet88888@gmail.com

Joie (Taxi Fleet Licence No. 005)



Contact Person : Mr. Aaron NG
Phone : 9196 0058
Email : aaron.ng@taiwo.com.hk